

## INTRODUCTION

One year on, the Czech Statistical Office has issued again its flagship publication on digital society titled **Information Society in Figures 2019**.

This summary publication strives to bring to readers information, in an easy to comprehend form, on trends about the development in usage of modern **information and communication technologies (ICT)** in the main areas of our society in the **Czech Republic** and in **Member States of the European Union** by means set of tables and figures outputs.

The publication consists of **seven chapters** as follows:

- A. **ICT Infrastructure** contains basic data on the number of voice and data subscriptions in fixed and mobile networks.
- B. **Households and ICT** provides information on households' access to fixed phone lines and mobile telephones, computer, and the Internet broken down by type of the household measured.
- C. **Individuals and ICT** includes basic information on Internet users with focus on type of devices used to access the Internet by different categories of individuals. This basic information is supplemented with data on selected activities carried out by individuals over the Internet for communication, information search or entertainment purposes. Detailed information on online purchases is also included here.
- D. **Enterprises and ICT** provides an overview on deployment, ways, and rate of use of the Internet, websites and other information systems by enterprises. The information is added with detailed data on social media, e-Commerce and also on the use of paid cloud computing services, Big Data analysis, 3D printing, and industrial robots.
- E. **Government and ICT** gives information on usage of selected eGovernment services as the Czech POINT and Data Boxes. The chapter includes data on electronic submissions of tax forms. It also includes information how individuals use the Internet in relation with the government authorities and selected public institutions.
- F. **ICT in Education and Digital Skills** gives an overview on ICT equipment of schools. Furthermore, data on selected learning activities carried out by individuals to improve their ICT skills together with data on digital skills are included here. Finally, data on ICT university students and data on numbers and wages of ICT professionals are also added.
- G. **Health and ICT** gives information on ICT equipment of independent surgeries and overview of offered on-line services on their websites. Furthermore, information on the search of health-related information on the Internet and the use of on-line services of health establishments by individuals are also included here.

The data are **broken down** by various criteria, as type of the household, sex, age, and educational attainment for individuals, or economic activity and size for enterprises. Thus, readers may learn, how is the Internet use structured by age or educational attainment in individuals, or by income for households.

In figures, the **publication uses the Czech decimal comma**, instead of the English decimal point, as decimal separator for internal reasons.

Detailed information on the CZSO surveys can be found at:

[https://www.czso.cz/csu/czso/information\\_technologies](https://www.czso.cz/csu/czso/information_technologies)

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