## C Individuals

Since 2002, the Czech Statistical Office (CZSO) has been regularly collecting detailed information on the users of the internet by an independent annual statistical survey titled: "Sample Survey on ICT Use in Households and by Individuals".
The survey is a sample household survey with annual periodicity and the data collection itself is embedded in the Labor Force Survey (LFS). Embedment in LFS enables to break the data down according to wide range of demographic and social characteristics of people living in the monitored households.
The survey is conducted in the form of personal interviews using a personal computer (CAPI), on a sample of about 10 thousand individuals aged 16 and over. The acquired data are weighted by the post-stratified weights which are calculated on the base of gender, age, regions and employment status.

The survey is representative of the population of persons living in private households in the Czech Republic aged 16 and over, i.e. individuals who are living in so-called collective households (correctional facilities, social care institutions, retirement homes, etc.) are not part of the survey. In 2017 persons living in private households accounted a group of 8.8 million people in 4.4 million households.

Since 2006 this survey has been conducted according to the annual implementing measures of the Framework Regulation (EC) No. 808/2004 of the European Parliament and of the Council concerning Community statistics on the information society which ensures data harmonisation and comparability among EU countries.

## Notes:

Reference period: 3 or 12 months prior to the interviews
The education category is published for the age group of 25 and over, as there are a lot of students aged 16-24, who are still in studying process.

## Comparability of data published by the CZSO and Eurostat:

The data for the Czech Republic published by Eurostat slightly differs from the data published by the CZSO. This difference is due to the fact that Eurostat includes solely individuals aged between 16 and 74 years. The CZSO provides as standard the data for the whole adult population aged $16+$. This is the reason why the tables in this publication give dual total values for the Czech Republic: total of the ones aged 16 and over and total of the ones aged 16-74.

## Definitions:

- Individuals using the internet - internet users are individuals who used the internet at least once in the last 3 months preceding the interviews, anywhere (at home, work, school, etc.) and for any purpose (private or work).
- The internet use shall mean any activity on the internet carried out in an active manner, for example, browsing websites or downloading files.
- Part of the survey focuses on access to the internet via selected types of devices (desktop computers, laptops, tablets, mobile phones, etc.). An individual used the device to access the internet if he/she did so in the last 3 months prior to the interview. It did not matter what type of connection was used to access the internet (mobile networks, Wi-Fi, cable).
- Monitored internet activities were carried out by the respondents for private purposes at least once in the last 3 months preceding the interview by using any device including a mobile phone. On-line purchases may have the reference period of $\mathbf{3}$ months or 12 months preceding the interview.
- Social networking can be distinguished from other communication and content activities by the aspect of creating a profile on certain websites. Being a member of a network with selected other members who share interests and activities is an essential characteristic of a social network. A person is called a user of social networks if he/she has a profile on any social network and used the network at least once in the last 3 months before the interview.
- Paid video catalogues (e.g. Netflix) include commercial services (for payment) on demand and therefore the videos that one might have watched on the basis of some kind of subscription (also one-time).
- Internet storage also called as "cloud services" offers the possibility of storage on a server accessible via the internet. It is appropriate especially for large files which take up space on hard drive. Storing them on the internet also provides with opportunities to share the files with other devices.
- An individual purchasing on the internet is a person who in the last 12 months purchased or ordered goods or a service over the internet for private purposes. This e-commerce activity may be performed on any device including smart phone. Goods or services ordered may not be paid over the internet. Goods or services may be delivered on-line (over the internet) or off-line (mail or in person). Reference period for online purchases is 12 months prior the interview, only the amount of money spent on online purchases and frequency of purchasing online is measured with the reference period of 3 months.

Data on ICT use by individuals classified by gender of the respondents can be found in the publication titled: „Focused on Women and Men".
https://www.czso.cz/csu/czso/focus-on-women-and-men
The Eurostat comprehensive database for Information society statistics has been used for the international comparison. Data from this database was extracted in March 2018. For more information see:
http://ec.europa.eu/eurostat/web/digital-economy-and-society/data/comprehensive-database

More information on topic of households' and individuals' access to ICT is available on:
https://www.czso.cz/csu/czso/domacnosti a jednotlivci (in Czech only)
Detailed information on different socio-demographic groups is available at the following pages:

## Information on the internet usage by students:

https://www.czso.cz/csu/czso/information technologies in schools

## Information on usage of e-government services:

https://www.czso.cz/csu/czso/vyuzivani ict ve vztahu k verejne sprave
(in Czech only)

## Information on usage of the internet for health related activities:

https://www.czso.cz/csu/czso/information technologies in the czech hea Ith sector

## C Individuals

Tab. C1 Individuals in the Czech Rep. using a computer; 2017

|  | Total | by type of device: |  |
| :---: | :---: | :---: | :---: |
|  |  | laptop | tablet |
| Total (aged 16+) | 77,0 | 55,9 | 19,4 |
| Total (aged 16-74) | 82,7 | 60,5 | 21,0 |
| Sex: |  |  |  |
| Males (aged 16+) | 80,0 | 59,0 | 19,5 |
| Females (aged 16+) | 74,2 | 53,0 | 19,3 |
| Age group: |  |  |  |
| 16-24 year-olds | 98,0 | 78,8 | 37,2 |
| 25-34 year-olds | 95,0 | 78,7 | 26,6 |
| 35-44 year-olds | 94,9 | 71,5 | 28,9 |
| 45-54 year-olds | 88,8 | 63,4 | 19,2 |
| 55-64 year-olds | 73,3 | 45,9 | 11,3 |
| 65 year-olds and over | 32,8 | 16,9 | 3,2 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 32,2 | 16,7 | 6,2 |
| Secondary without A-level exam. | 65,5 | 41,0 | 11,7 |
| Secondary with A-level exam. or Higher professional | 84,7 | 62,8 | 19,3 |
| University | 94,5 | 77,5 | 29,9 |
| Specific groups: |  |  |  |
| Women on maternity leave | 93,1 | 70,0 | 31,4 |
| Students (aged 16+) | 99,5 | 80,3 | 40,1 |
| Pensioners | 36,1 | 19,1 | 3,7 |

as a percentage of all individuals in a given socio-demographic group
Figure C1 Individuals using a portable computer (laptop or tablet) by sex and age

as a percentage of all individuals in a given socio-demographic group
Figure C2 Individuals using a tablet by sex and age; 2017


## C Individuals

Tab. C2 Individuals in the Czech Rep. using the internet; 2017

as a percentage of all individuals in a given socio-demographic group

* internet users - main indicator used for international comparison

Figure C3 Individuals who have never used the internet


Figure C4 Individuals by usage of the internet

- Individuals who have never used the internet
- Occasional internet users (less than once a week)
- Regular internet users (at least once a week)



## C Individuals

Figure C5 Individuals in EU countries aged 16-74 who have never used the internet
as a percentage of all individuals aged 16 to 74 in a given country

## C Individuals

Tab. C3 Individuals in the Czech Republic using the internet internet users*

|  |  |  | \% |
| :--- | ---: | ---: | :---: |
| Total (aged 16+) | $\mathbf{2 0 1 3}$ | $\mathbf{2 0 1 5}$ | $\mathbf{2 0 1 7}$ |
| Total (aged 16-74) | $\mathbf{6 8 , 8}$ | $\mathbf{7 5 , 7}$ | $\mathbf{7 8 , 7}$ |
| Sex: | 74,1 | 81,3 | 84,5 |
| Males (aged 16+) | 73,1 | 77,9 | 81,6 |
| Females (aged 16+) | 67,9 | 73,5 | 76,0 |
| Age group: |  |  |  |
| 16-24 year-olds | 96,9 | 97,0 | 99,0 |
| 25-34 year-olds | 91,8 | 95,4 | 96,4 |
| 35-44 year-olds | 81,2 | 93,9 | 96,9 |
| 45-54 year-olds | 58,0 | 68,7 | 91,5 |
| 55-64 year-olds | 19,0 | 28,4 | 75,3 |
| 65 year-olds and over | 21,2 | 30,6 |  |
| Education attainment level (aged 25+): | 58,4 | 62,6 | 34,6 |
| Basic |  |  | 68,1 |
| Secondary without A-level exam. | 80,5 | 84,2 | 86,0 |
| Secondary with A-level exam. | 90,4 | 94,1 | 95,0 |
| or Higher professional | 89,4 | 93,9 | 94,7 |
| University | 98,9 | 99,0 | 99,7 |
| Specific groups: | 24,2 | 32,8 | 37,0 |
| Women on maternity leave |  |  |  |
| Students (aged 16+) |  |  |  |
| Pensioners |  |  |  |

as a percentage of all individuals in a given socio-demographic group
*internet users - individuals who used the internet in the last 3 months
Figure C6 Individuals aged 16+ using the internet


Figure C7 Individuals using the internet by sex and age

as a percentage of all individuals in a given socio-demographic group

## C Individuals

Figure C8 Individuals in EU countries aged 16-74 using the internet - internet users*


* individuals who used the internet in the last 3 months
as a percentage of all individuals aged 16 to 74 in a given country


## C Individuals

Tab. C4 Individuals in the Czech Republic accessing the internet via a mobile phone

|  | 2015 | 2016 | 2017 |
| :---: | :---: | :---: | :---: |
| Total (aged 16+) | 37,0 | 41,2 | 50,4 |
| Total (aged 16-74) | 40,1 | 44,8 | 54,9 |
| Sex: |  |  |  |
| Males (aged 16+) | 41,7 | 45,0 | 54,9 |
| Females (aged 16+) | 32,5 | 37,6 | 46,1 |
| Age group: |  |  |  |
| 16-24 year-olds | 77,1 | 81,1 | 86,7 |
| 25-34 year-olds | 68,0 | 73,6 | 81,3 |
| 35-44 year-olds | 48,6 | 54,7 | 71,4 |
| 45-54 year-olds | 28,1 | 36,7 | 53,1 |
| 55-64 year-olds | 14,2 | 17,6 | 28,6 |
| 65 year-olds and over | 3,1 | 5,5 | 5,8 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 9,2 | 12,1 | 15,0 |
| Secondary without A-level exam. | 20,5 | 24,8 | 34,5 |
| Secondary with A-level exam. |  |  |  |
| or Higher professional | 34,8 | 43,8 | 53,1 |
| University | 59,1 | 63,2 | 71,3 |
| Specific groups: |  |  |  |
| Women on maternity leave | 51,2 | 64,2 | 73,8 |
| Students (aged 16+) | 80,1 | 82,2 | 87,0 |
| Pensioners | 3,3 | 5,6 | 6,7 |

as a percentage of all individuals in a given socio-demographic group
Figure C9 Individuals aged 16+ accessing the internet via a mobile phone


Figure C10 Individuals aged 16+ accessing the internet via a mobile phone by sex and age; 2017


Source: Czech Statistical Office, ICT use survey in households, 2018

Figure C11 Individuals in EU countries aged 16-74 accessing the internet via a mobile phone

as a percentage of all individuals aged 16 to 74 in a given country

## C Individuals

Tab. C5 Individuals using mobile phone to access the internet via mobile phone network or wireless network (e.g. Wi-Fi); 2017

as a percentage of all individuals in a given socio-demographic group
Figure C12 Individuals aged 16+ using mobile phone to access the internet via mobile phone network


Figure C13 Individuals using mobile phone to access the internet only via Wi-Fi by sex and age; 2017

- \% of all individuals
- \% of individuals who use a mobile phone to access the internet


[^0]Figure C14 Individuals in EU countries aged 16-74 who have used a mobile phone to access the internet via mobile phone network

- 2017 - 2014

as a percentage of all individuals aged 16 to 74 in a given country


## C Individuals

Tab. C6 Individuals in the Czech Republic using a portable computer (laptop or tablet) to access the internet; 2017

|  |  | of which: |  |
| :---: | :---: | :---: | :---: |
|  | Total | away from home or work | on tablet |
| Total (aged 16+) | 57,8 | 29,5 | 17,0 |
| Total (aged 16-74) | 62,6 | 32,0 | 18,4 |
| Sex: |  |  |  |
| Males (aged 16+) | 60,7 | 32,9 | 17,3 |
| Females (aged 16+) | 55,2 | 26,2 | 16,7 |
| Age group: |  |  |  |
| 16-24 year-olds | 86,1 | 63,7 | 33,7 |
| 25-34 year-olds | 79,9 | 47,6 | 23,3 |
| 35-44 year-olds | 74,8 | 36,0 | 24,9 |
| 45-54 year-olds | 65,2 | 27,0 | 16,8 |
| 55-64 year-olds | 46,2 | 17,5 | 9,8 |
| 65 year-olds and over | 16,5 | 4,8 | 2,7 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 18,2 | 5,9 | 5,7 |
| Secondary without A-level exam. | 42,5 | 13,1 | 10,3 |
| Secondary with A-level exam. or Higher professional | 63,2 | 30,6 | 16,5 |
| University | 79,6 | 49,5 | 26,2 |
| Specific groups: |  |  |  |
| Women on maternity leave | 72,5 | 33,6 | 25,4 |
| Students (aged 16+) | 89,8 | 70,7 | 37,1 |
| Pensioners | 18,6 | 5,1 | 3,2 |

as a percentage of all individuals in a given socio-demographic group
Figure C15 Individuals aged 16+ using a portable computer to access the internet away from home or work


Figure C16 Individuals using the internet via tablet by sex and age; 2017
$■ \%$ of individuals $\quad$ \% of internet users


Source: Czech Statistical Office, ICT use survey in households, 2018

## C Individuals

Figure C17 Individuals in EU countries aged 16-74 using portable computer to access the internet away from home or work

as a percentage of all individuals aged 16 to 74 in a given country

## C Individuals

Tab. C7 Individuals aged 55-74 years using the internet in the Czech Republic

as a percentage of all individuals aged 55-74 years in a given group
Figure C18 Individuals aged 55-74 years using the internet by frequency of use

- Individuals that never used the internet
- Occasional internet users (less than once a week - at least once in the past)
- Regular internet users (at least once a week)


Figure C19 Individuals aged 55-74 years using the internet

as a percentage of all individuals (males and females) aged 55-74 years

Figure C20 Individuals in EU countries aged 55-74 using the internet - internet users*


* individuals who used the internet at least one in the last 3 months as a percentage of all individuals aged 55 to 74 in a given country


## C Individuals

Tab. C8 Individuals aged 55-74 years using portable computer and mobile to acces the internet in the Czech Republic; 2017
\%

|  | Total | Males | Females |
| :--- | ---: | ---: | ---: |
| Portable computer, total | $\mathbf{3 4 , 8}$ | $\mathbf{3 8 , 5}$ | $\mathbf{3 1 , 5}$ |
| Laptop | 31,9 | 35,7 | 28,4 |
| Tablet | 6,8 | 7,3 | 6,4 |
| Mobile phone | $\mathbf{1 9 , 0}$ | $\mathbf{2 3 , 2}$ | $\mathbf{1 5 , 1}$ |

as a percentage of all individuals (males and females) aged 55 to 74 years
Figure C21 Individuals aged 55-74 years using the internet via mobile phone


Figure C22 Individuals aged 55-74 years using the internet on mobile phone by sex, age and education attainment level; 2017

- \% of all individuals

■ \% of internet users


Figure C23 Individuals in selected age groups using portable devices to access the internet; 2017
\% of individuals 16-24 year-olds $\quad$ \% of individuals 55-74 year-olds

as a percentage of all individuals in given age group

Figure C24 Individuals in EU countries aged 55-74 years using the internet on mobile phone

as a percentage of all individuals aged 55 to 74 in a given country

## C Individuals

Tab. C9 Individuals in the Czech Republic using social networks

as a percentage of all individuals in a given socio-demographic group
Figure C25 Individuals aged 16+ using social networks


Figure C26 Individuals using social networks by sex and age

$$
\text { - } 2012
$$

- 2017

as a percentage of all individuals in a given socio-demographic group


## C Individuals

Figure C27 Individuals in EU countries aged 16-74 using social networks

as a percentage of all individuals aged 16 to 74 in a given country

## C Individuals

Figure C28 Individuals in EU countries using social networks by age; 2017

as a percentage of all individuals in a given age group and country

## C Individuals

Figure C29 Individuals in EU countries aged 16-74 using social networks by sex; 2017

as a percentage of all men and women aged 16 to 74 in a given country

Tab.C10 Individuals in the Czech Republic reading on-line news*

|  | 2013 | 2015 | 2017 |
| :---: | :---: | :---: | :---: |
| Total (aged 16+) | 58,7 | 65,2 | 71,2 |
| Total (aged 16-74) | 63,3 | 70,0 | 76,6 |
| Sex: |  |  |  |
| Males (aged 16+) | 61,9 | 68,4 | 74,5 |
| Females (aged 16+) | 55,7 | 62,2 | 68,5 |
| Age group: |  |  |  |
| 16-24 year-olds | 78,5 | 79,9 | 86,5 |
| 25-34 year-olds | 76,1 | 85,0 | 87,8 |
| 35-44 year-olds | 77,9 | 81,3 | 88,7 |
| 45-54 year-olds | 68,4 | 75,4 | 84,7 |
| 55-64 year-olds | 47,5 | 57,3 | 68,6 |
| 65 year-olds and over | 15,3 | 24,5 | 30,1 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 15,6 | 21,2 | 27,5 |
| Secondary without A-level exam. | 47,3 | 52,0 | 61,4 |
| Secondary with A-level exam. or Higher professional | 68,1 | 76,1 | 78,5 |
| University | 79,3 | 85,5 | 90,2 |
| Specific groups: |  |  |  |
| Women on maternity leave | 72,6 | 79,9 | 85,6 |
| Students (aged 16+) | 80,1 | 83,0 | 87,6 |
| Pensioners | 19,7 | 28,0 | 33,3 |

as a percentage of all individuals in a given socio-demographic group

* includes reading of news on on-line servers, e.g. iDnes.cz, aktualne.cz, ihned.cz, novinky.cz, and reading of on-line newspapers and magazines

Figure C30 Individuals aged 16+ reading on-line news


Figure C31 Individuals reading on-line news by sex and age; 2017


## C Individuals

Figure C32 Individuals in EU countries aged 16-74 reading on-line news

as a percentage of all individuals aged 16 to 74 in a given country

## C Individuals

Tab. C11 Individuals in the Czech Republic using the internet for activities connected to travelling; 2017

|  | Looking for info. about travelling | Accomodation purchase | Travel tickets purchase |
| :---: | :---: | :---: | :---: |
| Total (aged 16+) | 44,2 | 19,1 | 9,4 |
| Total (aged 16-74) | 48,0 | 20,8 | 10,2 |
| Sex: |  |  |  |
| Males (aged 16+) | 43,1 | 22,0 | 10,7 |
| Females (aged 16+) | 45,7 | 16,4 | 8,1 |
| Age group: |  |  |  |
| 16-24 year-olds | 55,2 | 16,9 | 16,0 |
| 25-34 year-olds | 65,1 | 29,4 | 16,9 |
| 35-44 year-olds | 59,3 | 29,3 | 12,9 |
| 45-54 year-olds | 50,5 | 23,4 | 9,0 |
| 55-64 year-olds | 35,4 | 13,8 | 5,0 |
| 65 year-olds and over | 13,4 | 4,4 | 1,2 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 10,7 | 3,4 | 2,2 |
| Secondary without A-level exam. | 29,9 | 9,3 | 3,1 |
| Secondary with A-level exam. or Higher professional | 51,9 | 23,3 | 8,8 |
| University | 68,6 | 39,5 | 22,2 |
| Specific groups: |  |  |  |
| Women on maternity leave | 51,4 | 15,4 | 10,1 |
| Students (aged 16+) | 56,3 | 15,6 | 19,1 |
| Pensioners | 14,8 | 4,1 | 1,3 |

as a percentage of all individuals in a given socio-demographic group
Figure C33 Individuals aged 16+ looking for information about travelling or accomodation


Figure C34 Individuals purchasing accomodation or travel/flight tickets by sex and age; 2017

as a percentage of all individuals in a given socio-demographic group

## C Individuals

Figure C35 Individuals in EU countries aged 16-74 looking for information about travelling or accomodation

as a percentage of all individuals aged 16 to 74 in a given country

## C Individuals

Tab. C12 Individuals in the Czech Republic using the internet for selected activities connected to entertainment; 2017

|  | Playing games | Uploading pictures/video | Watching paid video |
| :---: | :---: | :---: | :---: |
| Total (aged 16+) | 19,6 | 32,2 | 3,7 |
| Total (aged 16-74) | 21,2 | 35,1 | 4,0 |
| Sex: |  |  |  |
| Males (aged 16+) | 28,9 | 34,9 | 4,5 |
| Females (aged 16+) | 10,9 | 30,0 | 2,8 |
| Age group: |  |  |  |
| 16-24 year-olds | 66,8 | 79,6 | 10,7 |
| 25-34 year-olds | 30,2 | 60,7 | 7,0 |
| 35-44 year-olds | 19,6 | 39,6 | 4,5 |
| 45-54 year-olds | 12,5 | 24,0 | 2,2 |
| 55-64 year-olds | 8,1 | 13,3 | 1,2 |
| 65 year-olds and over | 4,0 | 3,4 | 0,2 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 9,6 | 7,5 | 0,3 |
| Secondary without A-level exam. | 14,4 | 18,5 | 1,4 |
| Secondary with A-level exam. or Higher professional | 15,2 | 32,3 | 3,3 |
| University | 14,9 | 42,9 | 6,2 |
| Specific groups: |  |  |  |
| Women on maternity leave | 13,4 | 52,7 | 4,2 |
| Students (aged 16+) | 67, 1 | 84,1 | 10,8 |
| Pensioners | 4,7 | 3,7 | 0,2 |

as a percentage of all individuals in a given socio-demographic group
Figure C36 Individuals uploading pictures/videos or other content on websites by sex and age; 2017


Figure C37 Individuals playing games over the internet by sex and age; 2017


## C Individuals

Figure C38 Individuals in EU countries watching videos from paid video catalogs*; 2016


* includes watching movies, TV series or other video content on commercial websites (e.g. Netflix or Apple iTunes) where subscription and payment are required
as a percentage of all individuals in a given age group and country


## C Individuals

Tab. C13 Individuals in the Czech Rep. using internet storage

|  | 2014 | 2015 | 2017 |
| :---: | :---: | :---: | :---: |
| Total (aged 16+) | 15,1 | 18,5 | 21,8 |
| Total (aged 16-74) | 16,4 | 20,0 | 23,7 |
| Sex: |  |  |  |
| Males (aged 16+) | 19,0 | 22,0 | 25,4 |
| Females (aged 16+) | 11,3 | 15,2 | 18,8 |
| Age group: |  |  |  |
| 16-24 year-olds | 32,9 | 39,3 | 47,7 |
| 25-34 year-olds | 32,1 | 33,9 | 39,3 |
| 35-44 year-olds | 15,7 | 22,0 | 26,6 |
| 45-54 year-olds | 11,6 | 14,7 | 18,8 |
| 55-64 year-olds | 5,1 | 8,2 | 11,9 |
| 65 year-olds and over | 1,4 | 2,0 | 3,3 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 1,5 | 4,0 | 3,2 |
| Secondary without A-level exam. | 4,2 | 5,1 | 7,8 |
| Secondary with A-level exam. |  |  |  |
| or Higher professional | 18,4 | 17,7 | 20,9 |
| University | 35,8 | 41,8 | 45,2 |
| Specific groups: |  |  |  |
| Women on maternity leave | 18,2 | 23,0 | 29,9 |
| Students (aged 16+) | 37,8 | 44,5 | 54,2 |
| Pensioners | 1,5 | 2,1 | 3,1 |

as a percentage of all individuals in a given socio-demographic group
Figure C39 Individuals aged 16+ using internet storage

as a percentage of all individuals in a given socio-demographic group
Figure C40 Individuals using internet storage by sex and age; 2017

■ \% of internet users


## C Individuals

Figure C41 Individuals in EU countries using internet storage

as a percentage of all individuals aged 16 to 74 in a given country

## C Individuals

Tab. C14 Individuals in the Czech Rep. using internet banking

|  | 2013 | 2015 | 2017 |
| :---: | :---: | :---: | :---: |
| Total (aged 16+) | 38,4 | 44,9 | 51,8 |
| Total (aged 16-74) | 41,5 | 48,5 | 56,3 |
| Sex: |  |  |  |
| Males (aged 16+) | 40,2 | 47,0 | 55,1 |
| Females (aged 16+) | 36,7 | 43,0 | 49,0 |
| Age group: |  |  |  |
| 16-24 year-olds | 31,0 | 36,1 | 45,6 |
| 25-34 year-olds | 62,5 | 68,4 | 77,4 |
| 35-44 year-olds | 58,5 | 68,5 | 73,5 |
| 45-54 year-olds | 45,7 | 54,8 | 65,3 |
| 55-64 year-olds | 27,9 | 33,4 | 46,1 |
| 65 year-olds and over | 6,0 | 10,2 | 12,2 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 5,9 | 8,9 | 12,1 |
| Secondary without A-level exam. | 27,0 | 30,4 | 39,2 |
| Secondary with A-level exam. |  |  |  |
| or Higher professional | 50,8 | 58,1 | 62,9 |
| University | 68,8 | 76,3 | 79,9 |
| Specific groups: |  |  |  |
| Women on maternity leave | 57,9 | 61,8 | 73,4 |
| Students (aged 16+) | 24,9 | 31,6 | 37,4 |
| Pensioners | 7,7 | 11,7 | 14,5 |

as a percentage of all individuals in a given socio-demographic group
Figure C42 Individuals aged 16+ using internet banking


Figure C43 Individuals using internet banking by sex and age; 2017


Source: Czech Statistical Office, ICT use survey in households, 2018

## C Individuals

Figure C44 Individuals in EU countries aged 16-74 using internet banking

as a percentage of all individuals aged 16 to 74 in a given country

## C Individuals

Tab. C15 Individuals in the Czech Republic purchasing over the internet; 2017

|  |  | \% |  |
| :--- | ---: | ---: | ---: |
|  | At least once <br> in the past | In the last <br> 12 months* $^{*}$ | In the last 3 <br> months |
| Total (aged 16+) | $\mathbf{6 1 , 6}$ | $\mathbf{5 1 , 2}$ | $\mathbf{3 1 , 3}$ |
| Total (aged 16-74) | 66,6 | 55,5 | 34,0 |
| Sex: |  |  |  |
| Males (aged 16+) | 64,5 | 53,0 | 31,1 |
| Females (aged 16+) | 60,0 | 50,3 | 32,1 |
| Age group: |  |  |  |
| 16-24 year-olds | 79,1 | 69,8 | 42,8 |
| 25-34 year-olds | 89,1 | 79,1 | 53,1 |
| 35-44 year-olds | 84,5 | 70,9 | 45,1 |
| 45-54 year-olds | 70,1 | 56,2 | 32,3 |
| 55-64 year-olds | 50,2 | 38,6 | 21,9 |
| 65 year-olds and over | 18,5 | 12,7 | 5,7 |
| Education attainment level (aged | $\mathbf{2 5 + ) :}$ | 19,4 | 12,2 |
| Basic | 47,7 | 35,3 | 5,9 |
| Secondary without A-level exam. |  |  | 19,1 |
| Secondary with A-level exam. | 70,8 | 59,5 | 36,4 |
| or Higher professional | 85,4 | 77,3 | 52,9 |
| University |  |  |  |
| Specific groups: | 88,8 | 77,6 | 58,6 |
| Women on maternity leave | 76,8 | 68,5 | 41,4 |
| Students (aged 16+) | 21,1 | 14,5 | 6,7 |
| Pensioners |  |  |  |

as a percentage of all individuals in a given socio-demographic group

* individuals purchasing online - main indicator used for international comparison

Figure C45 Individuals aged 16+ who have never purchased over the internet


Figure C46 Individuals who have purchased over the internet at least once in the past by sex and age; 2017


## C Individuals

Figure C47 Individuals in EU countries aged 16-74 purchasing over the internet*


* individuals who purchased (ordered a good or a service) over the internet at least once in the last 12 months is one of the main indicators (individual purchasing online) used for international comparison
as a percentage of all individuals aged 16 to 74 in a given country

Tab. C16 Individuals in the Czech Republic purchasing over the internet at least once in the last 12 months

|  |  |  | \% |  |
| :--- | ---: | ---: | ---: | :---: |
|  | $\mathbf{2 0 1 3}$ |  | $\mathbf{2 0 1 5}$ |  |
| Total (aged 16+) | $\mathbf{3 3 , 6}$ | $\mathbf{4 1 , 9}$ | $\mathbf{5 1 , 2}$ |  |
| Total (aged 16-74) | 36,4 | 45,3 | 55,5 |  |
| Sex: |  |  |  |  |
| Males (aged 16+) | 35,6 | 42,6 | 53,0 |  |
| Females (aged 16+) | 33,4 | 41,2 | 50,3 |  |
| Age group: |  |  |  |  |
| 16-24 year-olds | 54,1 | 60,6 | 69,8 |  |
| 25-34 year-olds | 58,3 | 66,9 | 79,1 |  |
| 35-44 year-olds | 47,0 | 59,2 | 70,9 |  |
| 45-54 year-olds | 32,5 | 41,2 | 56,2 |  |
| 55-64 year-olds | 19,8 | 25,7 | 38,6 |  |
| 65 year-olds and over | 4,6 | 8,0 | 12,7 |  |
| Education attainment level (aged 25+): | 5,8 | 7,8 | 12,2 |  |
| Basic | 21,6 | 26,6 | 35,3 |  |
| Secondary without A-level exam. | 41,8 | 49,2 | 59,5 |  |
| Secondary with A-level exam. | 54,3 | 62,1 | 77,3 |  |
| or Higher professional |  |  |  |  |
| University | 55,1 | 65,2 | 77,6 |  |
| Specific groups: | 54,5 | 61,4 | 68,5 |  |
| Women on maternity leave | 6,4 | 9,6 | 14,5 |  |
| Students (aged 16+) |  |  |  |  |
| Pensioners |  |  |  |  |

as a percentage of all individuals in a given socio-demographic group
Figure C48 Individuals aged 16+ purchasing over the internet


Figure C49 Individuals purchasing over the internet by sex and age; 2017

$$
\text { \% of all individuals } \quad \text { \% of internet users }
$$



Source: Czech Statistical Office, ICT use survey in households, 2018

## C Individuals

Figure C50 Individuals in EU countries purchasing over the internet by age; 2017

as a percentage of all individuals in a given age group and country

## C Individuals

Tab. C17 Individuals in the Czech Republic purchasing over the internet by seller's country of origin; 2017

|  |  |  | \% |
| :---: | :---: | :---: | :---: |
|  | National sellers | Sellers from other EU countries | Sellers from the rest of the world |
| Total (aged 16+) | 47,2 | 7,4 | 4,2 |
| Total (aged 16-74) | 51,1 | 8,1 | 4,5 |
| Sex: |  |  |  |
| Males (aged 16+) | 48,2 | 8,4 | 4,6 |
| Females (aged 16+) | 46,3 | 6,4 | 3,8 |
| Age group: |  |  |  |
| 16-24 year-olds | 61,5 | 10,3 | 7,3 |
| 25-34 year-olds | 71,4 | 14,1 | 8,5 |
| 35-44 year-olds | 65,7 | 8,8 | 6,2 |
| 45-54 year-olds | 51,5 | 8,6 | 3,1 |
| 55-64 year-olds | 35,3 | 4,4 | 1,8 |
| 65 year-olds and over | 12,1 | 1,3 | 0,2 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 10,5 | 1,4 | 0,9 |
| Secondary without A-level exam. | 31,8 | 3,6 | 1,6 |
| Secondary with A-level exam. or Higher professional | 54,8 | 7,8 | 4,3 |
| University | 72,4 | 15,2 | 8,5 |
| Specific groups: |  |  |  |
| Women on maternity leave | 72,7 | 8,2 | 6,8 |
| Students (aged 16+) | 62,1 | 9,7 | 8,0 |
| Pensioners | 13,7 | 1,1 | 0,3 |

as a percentage of all individuals in a given socio-demographic group
Figure C51 Individuals purchasing over the internet from non-national sellers*


Figure C52 Individuals purchasing over the internet from nonnational sellers* by sex and age; 2017


* sellers from other EU countries and from the rest of the world
** individuals who purchased (ordered a good or a service) over the internet at least once in the last 12 months


## C Individuals

Figure C53 Individuals in EU countries aged 16-74 purchasing over the internet from sellers from other EU countries

as a percentage of all individuals aged 16 to 74 in a given country

## C Individuals

Tab. C18 Individuals in the Czech Republic purchasing selected goods over the internet; 2017

| Clothes, | \% <br> shoes and <br> accessories |
| :--- | ---: | ---: | ---: |
| Electronic |  |
| equipment |  | | Food or |
| :---: |
| groceries |

as a percentage of all individuals in a given socio-demographic group
Figure C54 Individuals purchasing clothes, shoes and accessories by sex and age; 2017


Figure C55 Individuals purchasing home appliances and electronic equipment by sex and age; 2017


* individuals who purchased (ordered a good or a service) over the internet at least once in the last 12 months

Figure C56 Individuals in EU countries who in the last 12 months purchased food or groceries over the internet; 2017

as a percentage of all individuals in a given group in a given country

## C Individuals

Tab. C19 Individuals in the Czech Republic purchasing selected services over the internet; 2017

|  | Cultural events tickets | Sport events tickets | Accomodation |
| :---: | :---: | :---: | :---: |
| Total (aged 16+) | 15,1 | 5,2 | 19,1 |
| Total (aged 16-74) | 16,4 | 5,7 | 20,8 |
| Sex: |  |  |  |
| Males (aged 16+) | 13,8 | 8,7 | 22,0 |
| Females (aged 16+) | 16,3 | 1,9 | 16,4 |
| Age group: |  |  |  |
| 16-24 year-olds | 25,3 | 12,5 | 16,9 |
| 25-34 year-olds | 28,6 | 8,9 | 29,4 |
| 35-44 year-olds | 20,4 | 7,1 | 29,3 |
| 45-54 year-olds | 13,4 | 4,0 | 23,4 |
| 55-64 year-olds | 8,0 | 2,9 | 13,8 |
| 65 year-olds and over | 2,2 | 0,3 | 4,4 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 2,3 | 0,9 | 3,4 |
| Secondary without A-level exam. | 6,5 | 3,2 | 9,3 |
| Secondary with A-level exam. or Higher professional | 17,1 | 5,1 | 23,3 |
| University | 28,1 | 7,1 | 39,5 |
| Specific groups: |  |  |  |
| Women on maternity leave | 19,1 | 1,7 | 15,4 |
| Students (aged 16+) | 27,2 | 11,6 | 15,6 |
| Pensioners | 2,5 | 0,2 | 4,1 |

as a percentage of all individuals in a given socio-demographic group
Figure C57 Individuals in the Czech Republic purchasing cultural/sport events tickets by sex and age; 2017


Figure C58 Individuals in the Czech Republic purchasing accomodation by sex and age; 2017


[^1] least once in the last 12 months

## C Individuals

Figure C59 Individuals in EU countries aged 16-74 purchasing accomodation over the internet

as a percentage of all individuals aged 16 to 74 in a given country

## C Individuals

Tab. C20 Individuals in the Czech Republic purchasing over the internet in Q1 2017

| \% |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Total* | $3 x$ or more | for 5000 CZK or more |
| Total (aged 16+) | 31,3 | 16,1 | 11,1 |
| Total (aged 16-74) | 34,0 | 17,5 | 12,0 |
| Sex: |  |  |  |
| Males (aged 16+) | 31,1 | 16,2 | 13,2 |
| Females (aged 16+) | 32,1 | 16,0 | 9,2 |
| Age group: |  |  |  |
| 16-24 year-olds | 42,8 | 21,7 | 10,8 |
| 25-34 year-olds | 53,1 | 27,2 | 18,7 |
| 35-44 year-olds | 45,1 | 25,4 | 17,8 |
| 45-54 year-olds | 32,3 | 16,3 | 12,4 |
| 55-64 year-olds | 21,9 | 9,2 | 7,1 |
| 65 year-olds and over | 5,7 | 2,0 | 2,0 |
| Education attainment level (aged 25+): |  |  |  |
| Basic | 5,9 | 2,3 | 1,6 |
| Secondary without A-level exam. | 19,1 | 7,8 | 6,0 |
| Secondary with A-level exam. |  |  |  |
| or Higher professional | 36,4 | 18,2 | 12,4 |
| University | 52,9 | 31,7 | 23,8 |
| Specific groups: |  |  |  |
| Women on maternity leave | 58,6 | 29,3 | 17,7 |
| Students (aged 16+) | 41,4 | 22,1 | 9,7 |
| Pensioners | 6,7 | 2,1 | 1,9 |

as a percentage of all individuals in a given socio-demographic group
Figure C60 Individuals who purchased over the internet 3x or more in Q1 2017 by sex and age

- \% of all individuals
- \% of individuals purchasing on-line*


Figure C61 Individuals who spent on on-line purchases 5000 CZK or more in Q1 2017 by sex and age

- \% of all individuals

■ \% of individuals purchasing on-line*


* individuals who purchased (ordered a good or a service) over the internet at least once in the last 3 months


## C Individuals

Figure C62 Individuals in EU countries aged 16-74 who in the last 3 months purchased over the internet $3 x$ or more; 2017

as a percentage of all individuals in given group in a given country

## C Individuals

Figure C63 Individuals in EU countries aged $16-74$ who spent on on-line purchases* $100 €$ or more; 2017


* in the last 3 months
as a percentage of all individuals in given group in a given country


[^0]:    Source: Czech Statistical Office, ICT use survey in households, 2018

[^1]:    * individuals who purchased (ordered a good or a service) over the internet at

