

## Introduction

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One year on, the Czech Statistical Office has issued again its flagship publication on digital society titled **Information Society in Figures 2024**.

The aim of this publication is to bring up-to-date main statistical indicators on the development and use of **digital technologies** in the main areas of our society, both in the **Czech Republic** and in the **EU countries**.

The publication consists of **seven chapters** as follows:

- A. **ICT Infrastructure:** this chapter contains data on the development of the number of voice and broadband subscriptions in the fixed and mobile communication networks. Data about broadband is broken down by type of provided service, speed or type of subscriber.
- B. **Households and digital technologies:** this chapter provides information on access to mobile phones, computers and the internet by selected types of households. Data on households with smart devices of the Internet of Things is also included here.
- C. **Persons and digital technologies:** this chapter includes information on mobile phone and internet users by gender, age or education. Data on social networks, internet banking or online shopping users is provided in more detail here. This information is supplemented with data on using the internet for communication, entertainment activities or performing selected security activities on the internet.
- D. **Enterprises and digital technologies:** this chapter contains indicators about the use of the internet, websites, web sales or social networks by enterprises and their employees. This information is supplemented by data on the usage of paid cloud computing services, data analytics or digital technologies such as AI, 3D printing or Robotics. The chapter, for the first time, includes indicators about the level of digitalization by size groups and industry of enterprises.
- E. **eGovernment:** this chapter informs the readers about selected electronic services provided by public administration such as Czech Point, Data Boxes, Citizen Portal or Electronic identity. Data on electronic tax returns are also included in the chapter. This information is supplemented by data on how citizens use eGovernment services.
- F. **ICT in Education and digital skills:** this chapter gives an overview on ICT equipment of schools and it includes also recent data on the time spent on digital devices by 15-year-olds and on internet activities of students aged 16 years and older. In addition, the chapter includes indicators about the involvement of people in online learning activities or on selected digital skills. This year, for the first time, it provides composite indicators about level of different digital skills.
- G. **eHealth:** this chapter includes data on ICT equipment of physicians' surgeries and about the online services offered on their websites. There is also information on how citizens use the eHealth services.

The data are **broken down** by various criteria, such as type of households, enterprises or physicians' surgeries. In the case of persons aged 16+, data are broken down by gender, age or educational attainment. Thus, readers may learn, how the use of the internet depends on the gender, age or educational attainment of persons or by income of households.

**Detailed information on ICT statistics can be found at:**

[https://www.czso.cz/csu/czso/information\\_technologies](https://www.czso.cz/csu/czso/information_technologies)

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